Start Here

PSIRT Response Toolkit

Sylvan Assurance, LLC

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For a team that ships software and wants to be ready to receive and act on a vulnerability report.

When you have worked through this, you will have: your free readiness result, and a disclosure policy you can adapt and publish.

Your Free tier holds **1 document** (plus the interactive assessment). A "start here, in this order" guide only earns its place once there are several documents to sequence, so at this tier it is a single entry and a pointer onward.

The one guide

1. The Vulnerability Disclosure Policy Template

PDF · 15 min to adapt · Whoever owns product security

A ready-to-adapt vulnerability disclosure policy: how a researcher reports an issue, what you commit to in return, and the safe harbour you extend to good-faith reporting.

Reach for it when: Now. Publishing a version before you need one is the readiest move a young programme can make.

You finish with: A disclosure policy you can adapt and publish at your security page.

The interactive assessment

Not a document: a short questionnaire that scores where you stand and points at the gaps.

→ Take the free PSIRT readiness assessment.

When you outgrow the free tier

The Solo toolkit turns the policy into a working PSIRT (a report intake, a triage runbook, and advisory drafting) with a Start here catalog to sequence them.

→ See the Solo, Team and Enterprise editions.

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About This Document

This document is part of the **Product Security Incident Response Team (PSIRT) Response Assessment**, produced by **Sylvan Assurance, LLC**.

It provides **general guidance and recommended practices** for coordinated vulnerability disclosure, drawn from widely recognised standards and frameworks (for example International Organization for Standardization / International Electrotechnical Commission (ISO/IEC) 29147 and 30111 and the Forum of Incident Response and Security Teams (FIRST) PSIRT Services Framework). It is **not** a professional security audit, a penetration test, a certification, or legal advice, and it does not create any advisory or consulting relationship.

Every recommendation in this document is **optional** - a widely accepted way to reduce a common risk. You decide which recommendations to adopt, adapt, or decline. Following this guidance reduces exposure to common problems, but it **does not guarantee security, does not guarantee a successful incident response, and does not prevent any particular breach, incident, or loss**. Responsibility for the security of your business, products, and data remains with you as the operator of your business.

Where this document refers to laws or regulations, it does so for general awareness only. Confirm your specific obligations with qualified legal counsel.

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More from Sylvan

Scan for the companion book to this toolkit.

sylvanassurance.com/go/psirt